



Pace Window Manufacturing Ownership Protection Warranty Program

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Congratulations, you are the proud new owner of a Pace Window Ownership Protection Warranty. We are so confident your Pace Manufactured Windows will perform to the highest standards that we are issuing an extended warranty which lasts as long as you own your home. Pace Window and Door Corp. warrants to the original purchaser that Pace manufactured products shall be free of defects in materials and workmanship as long as the original purchaser owns the home in which the products were installed by a Pace authorized installation team.

Service Calls – For As Long As You Own Your Home

Labor costs are included under this warranty and Pace is responsible for any cost incurred in the removal, replacement, installation, or reinstallation of the Pace Manufactured product.

Vinyl - For As Long As You Own Your Home

The rigid vinyl in the product is warranted against chipping, cracking, peeling, pitting, or blistering, for as long as you own and reside in the house in which those products were installed.

Hardware – For As Long As You Own Your Home

Moving parts, such as balancers that are used on double hung products and locking mechanisms, are warranted for as long as you own and reside in the house in which the Pace manufactured products were installed.

Screens – For As Long As You Own Your Home

The material used in Pace manufactured screens (screen frames) are warranted for as long as you own and reside in your present home. For all re-screening, customer must drop off screens at the showroom or factory.

Glass – For As Long As You Own Your Home

The insulating glass unit in a Pace Manufactured window is warranted against defect, resulting in material obstruction of vision from film formation caused by dust or moisture in the airspace.

Glass Breakage – For As Long As You Own Your Home

Pace Manufactured windows are covered for glass breakage as long as the original purchaser lives in the home.

Caulking – Limited Warranty

On most installations, caulking is used to seal the frame or trim package against water or air penetration. Caulking is not considered part of the window and, therefore, is covered for **the first year only**. Caulking is always considered a maintenance responsibility of the homeowner. We use silicone base caulk which lasts longer than traditional caulk base products.

Condensation

Condensation on glass is the natural result of excessive moisture and ventilation in the house and does not indicate a defective product or faulty installation. Additional information is available upon request.

Color

The vinyl will maintain its white or beige color as it ages; however, pollution and weather deposits will cause discoloration. These deposits can be removed easily with mild soaps and detergents if done by the homeowner on a regular basis.

Exclusions

- Defects or damage caused by fire, hail, flood, or acts of God.
- Defects or damage caused by explosion, misuse, abuse or conditions that may be covered by homeowners insurance.
- Products which have been altered, installed, repaired or manufactured by anyone other than an authorized Pace factory technician.

Transferable Warranty

A second homeowner with Pace Manufactured Windows and Pace installation may purchase a **ten (10) year warranty covering 100% of all parts and labor for a fee of \$ 100.00**. The warranty transfer information on the reverse side of this sheet must be completed and returned to Pace with the original bill of sale and proof of payment by the original home owner.

A second homeowner with no proof of purchase or extended warranty packet may purchase a ten (10) year warranty covering 100% of all parts and labor for a fee of \$250.00. This is subject to a Pace Window and Door verification of the first homeowner's purchase of Pace manufactured and installed product.







